

Jan 16, 2008

Joanie MacDonald of Home Sweet Home Care Inc. is an inspiration and an angel to her clients and her employees. I have been employed as a caregiver by Joanie since April 2007 and recently found myself telling a friend what a great boss I had.

I've seen Joanie go out of her way to ensure that her clients are well cared for and content. Thanksgiving Day saw Joanie bringing turkey dinners (free of charge) to her house-bound clients who would have otherwise spent the day alone without any special notice that it was Thanksgiving. Joanie gave them companionship and something to be thankful for. Christmas saw Joanie delivering poinsettias to all her clients. Although Joanie has a number of clients who are receiving care from her employees, she makes it a point to phone and visit with them, gifts in hand.

I've seen Joanie extend herself to accommodate her employees' special needs and schedules. Christmas day saw Joanie hosting Christmas dinner for her caregivers who didn't have a family or friends to share Christmas with. Joanie personally fills in for caregivers who need her assistance. This is always a treat for her clients, as she knows them all personally and they all admire her pleasant and jovial personality.

I've personally experienced Joanie's generosity and caring on a number of occasions. She doesn't hesitate to accommodate my schedule, travel and client considerations, and ensure my job satisfaction. She's even come to my aid and pulled my car out of a ditch! Joanie has always made herself available when I needed help, be it professional or personal. Joanie works tirelessly to ensure that all in her care, be it clients or employees, are helped and happy.

Sincerely,

Heather Ritchie
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