

Ronald B. Howard

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March 28, 2008

Home Sweet Home Care
1225 West 16th Street
North Vancouver, B.C. V7P 1R5

Attention: Ms. Joanie Macdonald
Care Coordinator

Dear Joanie:

As Barbara and I settle back to enjoy the spring, I thought I would like to express my sincere thanks to you and the Home Sweet Home caregivers for the assistance that you all provided to us in very difficult, and at times, very dire circumstances. The past few years were extra ordinarily challenging with Barbara fighting her way through a daunting series of serious health issues. The reliable presence, care and personal dedication exhibited by Lennea and the others contributed significantly to Barbara's recovery – and my ability to support her through it all.

I would also thank you personally. Your direct involvement, responsiveness and reliability was also much appreciated. I always knew that the Home Sweet Home Care team was there with me.

Cheers,

A handwritten signature in red ink, appearing to read "Ron Howard", with a flourish at the end.

Ron Howard